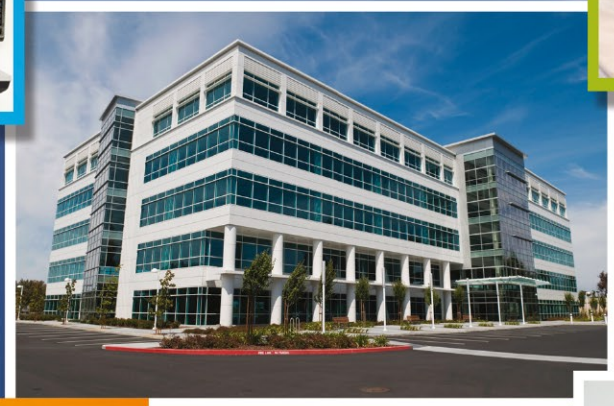
PCRS - Policy Claim and Reporting Solutions



The Next Generation Administration Platform

PCMI
Your Technology Partner

Mark Nagelvoort
President

Our mission statement is to be "Your Technology Partner."

Our staff has spent a lifetime learning the TPA business and developing the technology to provide more capabilities while automating your administration, lowering your cost and providing the ability for you to offer new products to grow your business.

1997 – Developed Risk Management tools for Offshore Reinsurance Reporting and Risk Management.

1999 – Automated the Policy and Claim Administration for TPAs and Insurance Companies.

2003 – Introduced eRating and eContracting to automate submission of Aftermarket products by dealers.

2010 – PCMI, our new software company, began development of a new SaaS-based system (PCRS) for Administration and Sales Reporting that could be implemented in modules. Supports any internet device, browser, tablet, etc.

2011 – PCMI introduces Policy, Claim and Reporting Solutions (PCRS). One system that consists of multiple solutions:

- Dealer platform
  - F&I Office - increase sales through eRating, eContracting - complete F&I solution integrated with the DMS and eMenus
  - Dealership Accounting - automate dealership accounting with the eRemittance
  - Service Drive - enable the sale of Service Drive aftermarket products and provide streamline Claim processing a with optional DMS integration in the service order
- Administration Platform - all aftermarket products
  - Policy Administration – unique workflows for each of the Aftermarket products
  - Claims Administration – allows configuration of different levels of self-adjudication claim automation including ability to upload claim photos
  - Risk Management – allows you to configure earnings by product and producer
- Portfolio Management
  - Performance Reporting - tool to track performance in a graphical manner that is easily understood by the producers
  - Reinsurance – income investment and distribution on the Reinsurance Statement
  - Dealer Principal – accurate and up-to-date reporting for individual stores, F&I Manager comparison and overall performance of the dealer group
  - Agent/Field representative - multiple levels of grouping

2012 – PCMI introduces the iPad F&I Reporting system and international platform

- iPad F&I Reporting
  - Comprehensive F&I Reporting
  - Ability to deliver all reports including the ones generated outside of the PCRS platform
- International platform
  - Available in any language, including the Asian character set to support China
  - Support multiple taxing structure and currency
  - PCMI opened support offices in Europe and Asia

2013 – PCMI interfaces with United States and international partners to provide the total solution

- Inspections with photos and work queues
- Virtual Credit Card
- VIN Decoding for multiple countries and product lines
- Parts and labor guides

"PCMI as Your Technology Partner can provide you with all of your Policy, Claim and Reporting Solutions."

PCRS - Policy Claim and Reporting Solutions

Dealership Sales and Claim Support

F&I Office

Service Drive

Dealership Accounting

DMS

F&I Reporting
DMS Driven
Agent

eMenu

Open Sales Platform
- eRating
- eContracting
- eRemittance

Agent

Administration

New Ancillary Products
- Appearance Protection
- PDR
- Loyalty Products
- Tire & Wheel
- Limited Warranty

Policy Administration

Claim Administration

Risk Management

Vehicle Service Contract
Existing Legacy System or PCRS

GAP
Existing Legacy System or PCRS

Portfolio Management

Agent

Risk Management
Performance
Reporting

Agent

Reinsurance
Reporting

Dealer Principal

Agent

Empowering Your Agent/Field Representative

PCRS supports all Aftermarket Products including VSC and GAP

PCRS Reporting Module allows simple and efficient access to ALL of your reports within a single interface.

Deployable Modules

PCRS - Solving Your Technology Problems One Module At A Time

Administration System
- Policy Administration
- Claim Administration
- Risk Management

Open Sales Platform
F&I Sales Reporting

Risk Management
Performance Reporting

Reinsurance Reporting

With PCRS you are in control. You can install the system one module at a time or all the modules at once. This approach has several advantages:

- Fast Implementation
- Quicker Return On Investment
- Additional Sales

PCMI
Your Technology Partner

Chicago, U.S. | Kraków, Poland | Chiang Mai, Thailand

PCMI has dedicated support teams in every time-zone
to offer our clients global delivery in any market.

PCRS FREE DEMO REQUESTS:
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