



## PCMI Integrates with C&K Auto Parts to Implement a One-Stop Solution for Parts Ordering to Reduce Claim Expenses

*Integration of C&K Auto Parts and PCMI will empower TPAs by giving them a streamlined and efficient process to research pricing, create and document quotes, and order parts all in one place.*

Park Ridge, Illinois – April 28, 2020 – C&K Auto Parts has partnered with PCMI by integrating with PCMI’s Policy Claim and Reporting Solutions™ (PCRS) Administration Software to expedite the claims process and reduce expense through automation. With the companies’ integrated technologies, the PCRS Claim Administration module enables claims adjusters to instantly verify, order, and track parts, allowing dealer participation programs to be more profitable.

Clients will be able to secure savings by viewing and comparing three C&K prices all in one screen: MSRP, OEM, and Aftermarket. The prices for the OEM and Aftermarket parts from C&K will also include their labor and end of contract warranty, giving customers any pricing information they need. TPAs can quickly create quotes from C&K to validate that they are getting the best price for parts from a repair facility, which they can then document and save within PCRS. They can then have the parts shipped directly to the repair facility, all without ever having to leave the claims screen. Plans for the near future will include expanded capabilities of remanufactured and used powertrain parts to the offering, further increasing the value proposition.

The benefits listed above will simplify the claims process and reduce claim costs overall, driving down the price of future policies and allowing all Americans to keep their cars on the road in peak condition for many years.

"We are excited to partner with PCMI to allow our joint customers to unlock the power of parts sourcing without ever leaving the PCRS system, enabling them to maximize productivity, capture savings, and limit risk." – Mitch Rand, President of C&K Auto Parts

"We’ve known Mitch for years and we’re proud to be working with him and C&K as they are leaders in our market. They’ve been very receptive about updating the interface to be truly bidirectional by adding additional automation to ensure we streamline the workflow." – Mark Nagelvoort, President & CEO of PCMI Corporation

**About C&K Auto Parts:** C&K builds long-lasting relationships with its customers by providing the highest quality parts at the best possible price with unsurpassed customer service. Their business has grown by meeting the needs of their customers. Since their founding in 1994, C&K’s product line has expanded to include remanufactured, recycled, OEM and aftermarket parts for every make and model of cars and light trucks. They have truly become a one-stop shop for their customers.

Please visit [www.ckautoparts.com](http://www.ckautoparts.com) or for more information contact Mitch Rand—President at [mitch\\_rand@ckautoparts.com](mailto:mitch_rand@ckautoparts.com) or (800) 981-7358 Ext. 2312.

**About PCMI Corporation:** PCMI Corporation offers a modular package of software solutions for the administration of F&I Products, Service Contracts, and Extended Warranties. Their SaaS platform, Policy Claim and Reporting Solutions™ (PCRS), supports and automates the full lifecycle of all aftermarket products.

PCMI's advanced knowledge of the industry allows them to provide the fastest and most flexible environment for administrators, insurers, OEM's, agents, and dealers to launch new products. Their team of 120+ individuals with a global presence in the U.S., Europe, and Asia enables continuous around-the-clock innovation, customer-focused support, and quick speed to market.

Please visit [www.pcmicorp.com](http://www.pcmicorp.com) for more information or contact Mark Nagelvoort—President & CEO at [mark.nagelvoort@pcmicorp.com](mailto:mark.nagelvoort@pcmicorp.com) or (847) 653-6916 Ext. 100.