

# Flexible, future-ready administration software

built to automate the full lifecycle of F&I products,  
service contracts, and extended warranties



## Supports the full lifecycle of all your products



- ✓ Vehicle Service Contracts (VSC)
- ✓ Certified Preowned
- ✓ Limited Warranty
- ✓ Guaranteed Asset Protection (GAP)
- ✓ Tire & Wheel
- ✓ Prepaid Maintenance
- ✓ Lease Wear & Tear
- ✓ Appearance Protection
- ✓ Dent Protection
- ✓ Etch / Theft Protection
- ✓ Rust Protection
- ✓ Windshield Protection
- ✓ Key Replacement
- ✓ Lot Programs
- ✓ Roadside Assistance
- ✓ Manufacturer's Warranty



Automotive



Trucks



Powersports



RVs



Boats



Heavy Duty



# Helping you keep up with evolving industry demands

We know that having the right technology partner can make or break your ability to grow and scale, which is why our mission is to empower our customers with flexible, future-ready administration software. PCRS's end-to-end administration functionality enables administrators, insurers, OEM's, agents, and dealers to simplify administration processes, quickly launch new products, and seamlessly expand to new markets.



Before converting to PCRS, we felt frustrated and handcuffed—our legacy system slowed our business and progression down a lot.

Jerry Munselle –  
President, Torque Group



## Speed-to-value

We're committed to helping our clients quickly achieve the return on their technology investment with our proven conversion project plan so we can get you up, running, and making money with no time lost on implementation.



## Innovative Technology

Built on the newest technologies, our administration software was created to grow and scale with you. Hundreds of customer and market driven enhancements are made yearly in order to provide a system that helps our customers fuel their growth.



## Unmatched Experience

Our leaders come with decades of industry experience and know this business inside and out. Our expertise helps us translate business challenges and market needs to a system that lets you focus on going out there and getting more business.

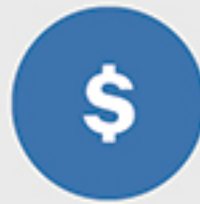


Our sales doubled in our first year with PCRS, and we're currently up 289%.

Matt Fehr –  
President, AvantaGuard



**Empowers  
you one  
module  
at a time**



### Open Sales Platform

Provide real-time rates and contracts to dealer menus via eRating and eContracting, connect to your POS systems, and issue policies with electronic signature all in one system.



### F&I Reporting

Give your dealer principals and field reps access to real-time reports for F&I sales, forecasting, and overall dealership performance.



### Policy Administration

Manage product lifecycle from inception to expiration including handling complex commission structures, dealer specific pricing, and dealer remittance through our dealer portal.



### Claim Administration

Streamline claims processing, direct payments, and inspections/parts integration with our easy-to-use screens. Experience fast claim adjudication and dealer self-authorization.



### Risk Management

Better understand your risk exposure by creating earnings, profits, and revenue recognition through flexible earnings configuration and reporting.



### Performance Reporting

Reduce your risk by visualizing your data and key risk areas that impact profitability such as: class, dealers, dealer groups, make, model, coverage plans, terms, vehicle features, etc.



### Reinsurance

Create and manage unlimited reinsurance programs and companies and produce quarterly or monthly cession statements by dealer, owner, company, or products with drill down calculations.



### Notification Center

Communicate more effectively with your field staff through trigger-based emails, text notifications, and letters to allow them to react proactively to their business.



**And More** - Consumer Claims Portal • Integrated Dealer Payments • Parts Shipping

**46m+**

CONTRACTS  
PROCESSED

**23m+**

CLAIMS  
PROCESSED

**16k+**

DEALERSHIPS  
SUPPORTED

**164k+**

REPAIR SHOPS  
SUPPORTED



# Our network is your network

**140+**

integration  
partners

**Modern  
architecture**  
connects with  
existing systems

**Real-time  
Information**

**One system**  
with single  
sign-on (SSO)

Menus and Desking Tools

DMS

VIN Decoding

Virtual CC Payments

Inbound Premium Payments

Premium Financing

Certified Pre-owned Inspections

Vehicle Inspections

Vehicle Value

Parts Ordering

Parts Verification

And More...

**PCRS**

Administration  
Software



# Shaped by incredible people and breakthrough ideas

“In 2012, we started with a blank board and one big dream: to redefine the administration system of the future. We didn't have a single client, but we knew what we wanted to be. Ten years later with a staff of over 160+ and 3 global offices, we're the industry leader in administration software and we're ready to do more.”

Mark Nagelvoort – President & CEO

